



**Stericycle®**

Communication Solutions

By combining professional, responsive customer experience experts and advanced communication technologies, Stericycle Communication Solutions delivers a unique portfolio of inbound and outbound customer service solutions that serve as a positive extension of your brand.

### **YOUR CALLERS BENEFIT FROM ONE-CALL RESOLUTION**

Our Call Center Services supplement our Answering Services by providing one-call resolution to a wide array of inbound customer inquiries, such as:

- Soft sales
- Appointment scheduling
- Payment processing

### **PROACTIVE OUTBOUND SERVICES PROVIDE ADDITIONAL VALUE**

Additionally, this solution utilizes proactive outbound services that further enhance your business relationship with your customers, including:

- Appointment reminders
- Customer surveys
- Customer service follow-up calls

### **OUR QUALITY ASSURANCE DIFFERENCE**

Our customer experience experts are educated to provide this wide range of services, aided by custom call-handling protocols that address the unique nature of your business and customers. Our experts undergo continuous account-specific education as part of our quality assurance processes.

*Strengthen relationships with your customers and grow your profitability at a reasonable cost*

**Contact us today to find out how you can start taking advantage of our Call Center Services within 30 days!**

**StericycleCommunications.com | 866-783-9820**

Commercial Solutions

# CALL CENTER SERVICES

Let us handle a wide range of customer service tasks for your business—during or after normal business hours

